

AXCELERATE[°]5

AXCELERATE 5 REVIEWER USER GUIDE

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Axcelerate 5: Reviewer User Guide

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INTRODUCTION

Axcelerate 5 is a web-based document review and analysis application that requires no plug-ins. Use of Chrome, Internet Explorer 10 or 11, or Firefox is required.

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This document provides the Reviewer User a quick reference for the major features and functionality of Axcelerate 5.

1 GENERAL NAVIGATION

Axcelerate 5 features are displayed in three main panels, and the panels expand and collapse to offer flexible viewing real estate:

- Batch Results List Panel
- Document View Panel
- Tagging Panel



Many tools are accessed via **stacked menus**, which are collapsed by default to provide maximum viewing space.

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Near Native		
Download Mark for R	Redaction Highlighting Document search < >	< 0
	Annotate	
RE: Citigrou	q	
A		A
To:	Hall[Hall]; Bob M[/O=ENRON/OU=NA/CN=RECIPIENTS/CN=Rh	
A Sent:	Kitchen	
A Sent:	2001-12-29T03:02:12Z	
2 Subject	RE: Citiaroup	

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1.1 Accessing Your Projects

If you have rights to more than one project, use the **Project Menu** at the top of the page to quickly navigate between projects. Your last accessed projects are displayed.

AXCELERATE 5 by Recommind			Enron_Test2_Review	Analy
Search		Resul	catpartyReview2	
Keyword Search	•	Action	catpartyReview	group/sc
- Exact Match	× Q		POS REL - APP	PLICATIC

If you need to work in a less frequently-used project, click on the **Matter Navigator** icon to see a list of all of your Axcelerate ECA and Review projects.

AXCELERATE 5 by Recommind		Enron_Test2_Review Analysis
Search 🗧 <	Result	s

The **Matter Navigation List** features sortable columns so you can quickly organize your projects. If you have access to any ECA matters, Axcelerate will recognize your trusted log-in so you can click on it in the **Matter Navigation List** and launch directly – no need to log in again.

Navigation 🖌							
Results							
Favorite 1	NAME â	ТҮРЕ	STATUS 🖡	CREATION DATE			
*	Enron_Test2 ⊠	ECA	Ø	11/02/2015			
*	Enron_Test2_Review	R&A	v	11/02/2015			
*	Enron_Test_ ⊠	ECA	0	10/02/2015			
*	Enron_TestReview_	R&A	0	10/02/2015			
*	Fun_Zone	R&A	0	29/01/2015			

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If your list of projects is long, make the ones most frequently-accessed **Favorites** by clicking on the star icon in the **Favorites** column. Then sort on the **Favorites** column so those projects are always on top of the list.



1.2 Last Accessed Page, Results

The first time you log into Axcelerate you will land on the **Matter List**. Thereafter, you will always land on the last accessed page (e.g., **Analysis** page, **Review** page, **Workflows** page), in your last accessed project, upon log-in.

Axcelerate also remembers your applied search criteria, if any, as you navigate within a project.

1.3 2-Screen Mode

2-Screen Mode is available on the **Review** page – make sure to allow pop-up blockers from Axcelerate in order to take advantage of **Two-Screen Mode**.



When you activate **2-Screen Mode**, the document list displays in a separate window, as shown below. From this window, you can access various **Results List** tools such as the **Group by Family** option, and the column sorter – such tools are found under the stacked menu.

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Search 📃 <								
Keyword Search	-	comfortable	C dense	group/sort 🖌 columns				
Exact Match	× P	POS	REL -	ID	DOCUMENT DATE	MIME TYPE	୶≊∎ ≞ ଅ	
		1	100%	AXVE01:00030100	11/06/2001 15:00 EDT	EML	• • •	
Search In		2	100%	AXVE01:00001676	05/23/2001 11:42 EDT	EML		
Analytics		3	100%	AXVE01:00001654	05/23/2001 11:42 EDT			
Date)	4	100%	AXVE01:00001647	05/23/2001 11:42 EDT			
Email	۱.	5	100%	AXVE01:00001664	05/23/2001 11:42 EDT			
Email Properties	•	6	100%	AXVE01:00007869	12/08/2000 10:48 EDT	EML		
File Properties	•	7	100%	AXVE01:00007937	11/29/2000 05:02 EDT	EML		
Storage Properties	•	8	100%	AXVE01:00007925	11/29/2000 05:02 EDT	×LS		
Document Properties	•	9	100%	AXVE01:00009246	12/13/2000 08:26 EDT	EML		
Exception Status	Þ	10	100%	AXVE01:00010835	10/22/2001 22:35 EDT	EML		
Production / Conversion	•	11	100%	AXVE01:00011061	10/23/2001 21:10 EDT	EML		
Work Product	×	12	100%	AXVE01:00011473	10/24/2001 21:26 EDT	EML		
Review Fields	•	13	100%	AXVE01:00013109	11/20/2001 14:10 EDT	EML		
Custom	•	14	100%	AXVE01:00026029	12/22/2000 02:26 EDT			

Advanced search filters are also accessed via **2-Screen Mode**.

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Search		Results			
Keyword Search	•	comfortable	e 🜑 dense	oup/sort	columns "
- Exact Match	× P	P' S	neL 🔻	DOC #	D
		-	100%		
Search In		2	100%		
Analytics		3	100%		
Date		4	100%		
Email		5	100%		
Email Properties		6	100%		
File Properties		7	100%		
Storage Properties	+	8	100%		
Document Properties		9	100%		
Exception Status	•	10	100%		
Production / Conversion		11	100%		
Work Product	•	12	100%		
Review Fields		13	100%		

To exit **2-Screen Mode**, simply close the pop-up window.

When **2-Screen Mode** is not engaged, the document list displays on the same screen as the document viewer in a card format, discussed below.

If you are in 2-Screen mode when you log out, Axcelerate will remember your preference and you will be returned to that mode when you log back in.

2 ASSIGNMENTS PAGE

You can access the **Assignments** page via the **Pages** menu.

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AXCELERATE 5 by Recommind			AXVETEH_ECA_Review_1	Review	-	
Batch Results		<	Near Native	Assignments		

The Assignments page displays information about any batches assigned to you.

- Batch Name
- Total number docs
- Reviewed status bar
- Target Review State
- Status (Assigned, Review paused, Complete)
- Assignee/Creator
- Creation Date
- Comment (Creator can add a comment to the reviewer when they assign a batch and Assignee can add a comment when they mark the batch complete)

Assignr	ments									
	BATCH	DOCUMENTS	REVIEWED	TARGET	STATUS	ASSIGNEE	CREATOR	CREATION DATE	COMMENT	ACTION
	Iteration 1 for Money Laundering	103		First Pass Review Complete	Review paused	test.casemanager2	test.casemanager1	10/23/2014 23:50		•••
	Iteration 2 for Money Laundering	103		First Pass Review Complete	Unassigned	Unassigned	test.casemanager1	11/01/2014 17:00		····;

Click on the **Actions** menu for a batch.

- Start Review to open the batch on the Review page and begin work.
- **Mark Complete** to indicate to the Case Manager the batch is completely reviewed. Batches marked complete disappear from the **Assignments** page and are no longer accessible to you.



2.1 Pull Batches Feature

If your project is set up to allow you to pull batches when you have completed your current assignment, expand the stacked menu at the top of the **Assignments** page and click on **Pull Batches**.



This tool is set up based on the **Review State** associated with review batches, and you can assign yourself batches without the Case Manager's intervention. In the **Pull Batches** window, specify the number of batches you'd like to pull and select the **Target Review State**, e.g., First Pass Review, from which you'd like to pull associated batches. Use **Actions** > **Start Review** to open the batch and conduct review on the **Review** page.

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Pull Batches	
Please specify the amou	unt of batches you would like to pull.
Amount	1
Please choose the Targ	et Review State of the batches you would like to pull.
Target Review State	Any Review State
	Any Review State
	Electrony Devices Associate
	First Pass Review Complete
	First Pass Review Complete Fully Reviewed Second Pass Review Complete

3 RESULTS LIST

On the **Review** page, notice the **Batch Results List** on the left, which displays in a card format. Each "card" displays limited metadata for the documents in the batch.



Navigate from document to document in the **Results List** without applying coding by using the buttons beneath the **Viewer**.



3.1 View Metadata

To view all of a document's meta-data, open the stacked menu above the **Viewer Panel** and click on the **Information** icon that opens the expanded **Meta-data Fly-in** pane. Close it by clicking the small arrow in the top-right of the pane.

Open Meta-data
Metadata Close Meta-data
Enron Europe New Account Opening Policy
Attachments Names Acc Op Policy final.doc
Batch Money Laundering - First Level Review001

3.2 Batch Display – Group/Sort

The **Batch Results Panel** offers several tools to allow you to customize what appears in your batch, and the order in which documents appear. Click the **cog icon** to see and adjust the settings.



The first section of the Batch Display fly-in offers group/sort choices.

Batch Display	Ð
Group/Sort	
Group by family	
Document Date 🔻	
ascending O descending	
Document Title 🔹	
ascending O descending	
None 🔻	
ascending O descending	

By default, the **Group by family** option is enabled, so documents order in family groups automatically. When this setting is on, the parent document always displays first in the list, followed by its attachments.

You may sort your batch by any field that is visible in the card view, with up to three levels of sort available. If you are in **2-screen mode**, you can use the **Group/Sort** menu found under the **Results List** to sort by any fields that are enabled in the project.

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Results						
Actions	comfortable 🕥 dense	group/sort	columns	4		
ID	Group by family					ME
00028996	Document Date	~	ascending		descending	
00028788	None	~			descending	
00020700	None	~			descending	gan
00028781					okay	

All **Batch Display** options are sticky session-to-session, i.e., once you have enabled a preference, all of your batches will display accordingly, until you actively make a change.

3.3 Document Visibility - Hide Reviewed Documents

Directly under the Group/Sort icons in the **Batch Display Settings** fly-in are two important options that can be adjusted to control what appears in your batch.



The **Hide reviewed documents when opening batch** option will apply a filter in the background that hides any documents previously reviewed by any user for the target Review State of the batch you are currently working on. You might want to turn this option on so that, once you code a document, it "disappears" from your view, keeping your Results List narrowed to the documents remaining for review. However, if you like to code documents, then return to then for further consideration, you would want to leave this option off.

You can turn this feature on/off any many times as needed while you are working on a batch. It is sticky session-to-session.

3.4 Document Visibility - Show Associated Results Outside of Batch

This option, also in the *Document Visibility* section of the **Batch Display Settings** fly-in, is seen by Power Reviewers, Power Users and Case Managers only.



When the option is enabled, any associated family, threads, duplicates, near duplicates or custom associated documents that are related to any document in your batch will be available to you for review and coding.

In many cases, you may only want to be aware of such documents so you can evaluate them for context while you make coding decisions on the documents that are actually in your batch. Associated documents outside the batch are marked with an icon so you can easily tell them apart.



If you do intend to code documents that are outside of your batch, you can use the bulk coding technique described in Section 4.1. Unless your Case Manager has explicitly directed you to code documents outside your batch, it's a good idea to confirm the workflow before proceeding. Coding documents outside of your batch could potentially overwrite coding another user has made to the document.

This option is sticky session-to-session.

3.5 Associated Results in the Batch

Click on a card in the **Results List** and hover over it to display the **Associated Results** icons.



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Bolded icons indicate an associated document exists, though it may, or may not be, contained in the batch, depending on how the batch was created. The possible associations are:

Family : the document has parent or child relationships; a small arrow pointing down within the icon indicates the document is a parent, a small arrow pointing up indicates it is a child
Email Thread: the document is part of an email thread
Duplicates : the document has duplicates, identified using the MD5 hash value
Near Duplicates: there are documents 85% or greater in similarity to the current document
Custom Associations : This icon will never be active unless your Case Manager has requested custom "linking" of documents. This workflow is sometimes used to associate a translated version of a document to the original foreign language document.

Click on an Associated Documents icon to display the associations in tree view.



Click a document in the tree view to display that document in the **Viewer**. To code the document, with or without the associations, select the checkbox to the left of a document in the list to activate the **Tagging Panel**. Tag the document accordingly.

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3.6 Email Threads

Use of the **Associated Results** view noted in the preceding section is especially useful for coding email threads (to the extent the batch was created to include threads). When viewing Email Thread associations, the red box indicates a document is the **end-of-branch email**, meaning it is inclusive of all the other emails shown in the tree. Once a coding decision is made for the end-of-branch record, it is possible to select it and the other threads and code them together to ensure consistency.



Axcelerate features the ability to display email threads calculated on content or header analysis, to the extent the Case Manager has requested this special configuration. To switch between content-based and header-based threads, expand the stacked menu within the **Associated Results View** for threads, then use the view toggle.



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3.7 Navigate Associated Results View

Use the up and down arrows to navigate between documents while remaining in **Associated Results** mode.



Close the Associated Results View by clicking the X icon.



3.8 Tagged Doc Icon

The Tagged icon indicates a document has been coded in a review-enabled Arrangement by a user

(any user, any field). If the icon is green, a tag was applied by the current user. If it is gray, the document was tagged by another user.

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4 TAGGING

The **Tagging Panel** is used to apply coding to a document as you are moving through the **Results List**, viewing content and making coding decisions. Click the **Save** button to save the coding and remain on the current document or click **Save & Next** to save the coding and move to the next document in the **Results List**.



Alternatively, toggle from the **Save & Next** button to the **Save + Next Unreviewed** button to jump directly to the next unreviewed (i.e., not tagged for the target *Review State* of the batch) document in the review batch. Typically, Reviewers like to user **Save + Next Unreviewed** to navigate a batch on the first tagging pass, then switch to the **Save & Next** button for their QC pass.

Tagging		Ξ	>
1st Level			•
Responsive : 1		•	
yes			
O no			
Privilege : 0		•	
Attorney Client			
Work Product			
Save	Save + Next Unreviewed	j	
Quick Tags (hotkey: Ctrl + #)	Save + Next		-

Multi-select fields, like **Issue**, have values that are selected by a checkbox. Single-select fields have radio buttons.



Quick Tags are found below the **Tagging Panel**. There are up to eight tags that a Case Manager can set with common tagging combinations to speed review - the tags are available for all users working in the project. If a **Quick Tag** number is highlighted, it is active for use. Once coding has been applied to a document in the batch, L and U quick tags also display. The L tag allows a document to be coded exactly as the one before it, with one click. The U tag allows a document to be coded with just the coding you applied to the document before it, with one click, i.e., if the document contains preexisting coding that coding remains unchanged.



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Hover on the Quick Tag and a preview of the associated coding displays. Click the tag to apply it.

	9
Responsive :1	
⊚ yes ⊙ no	
Issues : 1	-
 Invoices Audit Taxes 	
Review Comment	
Save	Save + Next 🔻
2 3 4 5 6 7 8	LU

4.1 Bulk Tag Associated Documents

As noted above, you can use the **Associated Results View** to isolate associated documents (family members, duplicates, threads, near duplicates), to the extent they were included in the batch by the Case Manager. This is done by clicking on the associated documents icon on the record "card."



This view shows the associated documents in a list. Power Reviewers can select multiple associated documents and apply coding to them in one action, ensuring the group is coded consistently.

Ba	tch Results 📃 <
80	Fixed Price Physical Deals Dec_2000_11_28.xls 11/29/2000 05:02 EDT Author/From abike
	•
	TITLE =
	📠 🖻 🦠 Enron's December physical fixed price dea
	🐅 🕒 🕒 Fixed Price Physical Deals Dec_2000

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Any time multiple documents are selected for coding, the **Tagging Panel** turns **RED** as a warning that your tagging action <u>will affect multiple documents</u>, and that you <u>could potentially overwrite existing</u> <u>coding</u> when you use the bulk tag feature.

Bulk Tagging	
1st Level	•
Responsive : 0	•
O Yes	
O No	
Need Further Review	
PowerReviewers can edit subfields	
Privilege : 0	-
Attorney Client	
Work Product	

When **Bulk Tagging** is activated, multi-entry and hierarchy tag values have three possible states that allow you to control whether existing coding is overwritten by the new bulk selections:

- **Solid gray** means the existing value for all selected documents will be left as is and not overwritten;
- If a box is clicked and left in a **solid white** state, that value will be cleared for all selected documents, removing any existing values;
- And if the same box is clicked again, a checkmark appears to indicate that value will be added to all selected documents.

Hover over the selections to confirm the state before you save bulk changes.

Bulk Tagging
1st Level
Responsive : 0
O Yes
This value will be cleared for all selected items
O PowerReviewers can edit subfields

4.2 Tagging Rules

If the Case Manager has set up **Tagging Rules** for the project, you may notice you are not allowed to save coding if it does not comply with the established rule. For example, the Case Manager might set up a rule that states if a document is coded Responsive = Yes, then the Issue, Redaction Notes and Review Comment fields cannot be empty. In that case, if you code a document as responsive, you will not be able to save your coding and proceed to the next document in the batch until the conditions of the rule are met.

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Axcelerate provides several indicators of a **Tagging Rule** violation. The required fields are denoted with a red X, and text fields are shaded red. A red X icon also appears next to the Save buttons. Hovering over any of the X icons will tell you what is required by the rule.

Ξ	Tagging
	1st Level
skönhe	Responsive : 1 Responsive Non-Responsive Sissue : 0
Fix Error	Issue A Issue B Issue C
Issue, Redaction Notes and Review Comment must be coded for Responsive docs!	Redaction Notes
ou skoonheid te ممانی önheit grožis	S Review Comment

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Once you have satisfied the tagging requirements, the red X icons disappear, and you can proceed to the next document.

Tagging	
1st Level	•
Responsive : 1	•
Responsive	
O Non-Responsive	
Issue : 1	•
✓ Issue A Issue B	
Redaction Notes	
Revert	
No redactions needed.	
	- 11
Review Comment	
Revert	
May use this in the Smith depo.	
Save Save + I	Next

5 VIEWER

Axcelerate's document viewer renders files in near-native format. Annotations and redactions can be applied directly to the rendered document – there is no need to TIFF convert first. Axcelerate 5 offers a choice of views, used for different purposes.

Text View	Formatted representation of text; displays very quickly and is preferred for general document exploration
Near Native View	High-fidelity view of the document featuring annotation tools to make internal notes or call out key material to other reviewers (non-producible mark-ups)
Redaction View	High-fidelity view of the document featuring redaction tools, used to obscure material for purposes of production to an opposing party; production output <u>always</u> comes from this view
Image View	Displays only for imported images or slip-sheets; if an image is present, it will also populate the Redaction View
Production View	Displays only if a document has been produced before

Use the pull-down menu at the top-left of the Viewer Panel to toggle between the available views.

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5.1 Pinning a View

The viewer defaults to the **Text** view, which provides basic formatting and highlighting. In most cases, it serves to fully examine the document with no need to access the **Near Native** or **Redaction** views, which may take a little longer to load.

_	
Sender Address	fdjn@aol.com
Recipient Address	scorman@enron.com
Subject	(no subject)
Sent Date	2001-10-29T05:43:00+0000
Date Received	2001-10-29T05:43:00+0000
Importance	Low
Hi Shelley,	

You can easily set a preference to suit the type of work in progress by "pinning" a particular view. In the view selection menu, hover beside the preferred view until a pin icon appears. Click the icon to set the preference.



If the preferred "pinned" view takes longer than a few seconds to render, Axcelerate will display the quick Text view in the meantime, then display a message when the preferred view is ready.

ewer Te	xt
X The requested do	cument is ready to view, select "Redaction" in the drop down above to switch views
Subject	4741/Steve Kean
Sent Date	2001-04-20T16:30:00+0000
Date Received	2001-04-20T16:30:00+0000
Importance	Low

5.2 View-specific Notes

Because the **Text** view uses a different technology than the **Near Native** and **Redaction** views, highlighting may vary slightly between them. In addition, single-document printing and within document search using regular expressions are not supported on the **Text** view.

The high-fidelity **Near Native** and **Redaction Views** are usually identical except for the purposes of the mark-up the reviewer will make on each - annotations vs. redactions. *The exception is Excel documents.* The **Near Native View** shows Excel workbooks in a spreadsheet-per page view to make them easier to browse for content using the scaling tools. In **Redaction View**, they appear as they will be produced, which is a print format. The **Redaction View** can have many more pages that the **Near Native View** for Excel files.

The **Near Native** and **Redaction Views** can also be different if an imported image or slip-sheet is present in the **Image View**. While the **Near Native** usually determines what displays in the **Redaction View**, it is always trumped by the presence of an image, because the image would be the desired form of the produced document.

5.3 Download Natives

Open the stacked menu at the top of the **Viewer Panel**. Power Reviewers can download native files from any view by clicking the **Download** button.



5.4 Search within a Document

The **Search Bar** is also accessed from the **Viewer Panel** stacked menu. Type in a key word or phrase and hit Enter to search within a document.

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Enron_Demo_1	_Review	Review					
Near Native					_	<hr/>	
Mark for Redaction	Search Options	Document search	Previous	Next	=)	0
				_	_		
⑦ FW: Intern	national Credit						

The hits are highlighted in the document, and the **Previous** and **Next** buttons allow you to jump between the hits. Click on the smaller stacked menu icon to display the search digest pop-up, where hits are shown in context and you can click on any one to jump to that hit.



5.5 Mark for Redaction

The **Mark for Redaction** tool is also found under the **Viewer Panel** stacked menu. This tool allows a document to be marked for redaction at a later time, or by another user. Marking a document for redaction populates the **Redaction Smart Filter** as *Requires Redaction*, and documents so marked can be captured easily in a search. Once a document designated as *Requires Redaction* is actually redacted, the *Requires Redaction* flag is removed and the document is then categorized as *Redacted*.

Viewer	Near Native	•
Download	Mark for Redaction	Search Options
• •	2	

Production / Conversion / Redacti	on
	Count 🖌
Any Value No Value	(2) (93)
Redacted	(2)
Document redacted - Imag	(0)
Requires redaction	(0)

6 TEXT AND METADATA HIGHLIGHTING

There are several types of terms that may be highlighted in the currently viewed document, such as search terms, terms that categorize concept groups or customized privilege or responsiveness terms. Privilege or responsiveness highlights (also called persistent taggers) are based on lists of terms provided to your project administrator.

Highlights are available on the **Text**, **Near Native** and **Redaction** view.¹ You can specify which types of highlights you'd like displayed via the **Highlighting** drop-down list, available under the stacked menu in the **Viewer Panel**. By default, all highlight types except **Concept Terms** are active, but you may disable any you do not find useful by simply unchecking the category.



The most frequently used highlighting types are:

¹ If an image is present for a record, it will overwrite the Redaction View and highlights will not be displayed for Redaction View.

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Highlight Type	Description
Search Terms	Search hits are highlighted from Smart Filters, Quick Search, or Advanced Search.
Concept Terms	Terms associated with Concept Groups are highlighted.
Document Search	Terms entered via the within document search tool (as opposed to global search tools) are highlighted.
Responsive Terms	Customized highlights based on a list of project-specific terms. In addition to highlighting your custom terms with the document view, hits can be searched using the Responsive Hits Smart Filter . Also known as Smart Taggers or persistent highlighting.
Privilege Hits	Customized highlights based on a list of project-specific terms. In addition to highlighting your custom terms with the document view, hits can be searched using the Privilege Hits Smart Filter . Also known as Smart Taggers or persistent highlighting.

You can navigate between highlighted terms using the arrow buttons on the Viewer panel.



The power of highlighting is available in a document's metadata as well. When any highlighted terms (e.g., document search, concept terms, installed taggers, etc.) are present in metadata fields, the metadata icon that appears at the top of the **Viewer** panel will display in orange, instead of default green. In the metadata fly-in, terms will appear highlighted within the metadata fields, in the color that corresponds to the type of highlight.

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Viewer Near Nati	ive "			= -			
Download Mark for Redaction	bownload Mark for Redaction Highlighting, Search Options, Document search < > 🚍						
Ш 🗛 🦷 🦳	☑ All	Annotate		Metadata 🥂 🔶			
Protect your Priva	Search terms			Protect your Privacy			
A.	 Training terms 						
P	Concept terms			Bates			
A	Document search						
2	 Batch 		The metadata icon i	s orange when			
0	 Responsive Terms 		terms hit in the me	tadata fields.			
PD	Privilege Hits						
•		J <mark>o</mark> hn[John.Arnold@ENRON.com] Patrol newsletter@nakedwomansex.com@	FNRON	Data Source Name 20140429_FN_Enron_1_Demo			
	Sent: Sun 10/	28/2001 9:12:24 AM		Document Characteristics			
	Subject: Protect	Normal		Without Attachments; Without Embeddings; With Text; With Natives			
		Sun 10/28/2001 9:12:24 AM	N	Document Date			

Words or phrases that meet more than one highlighting criterion display highlighted in multiple colors in the text, as a visual cue of the multiple hits. If the *entire* word or phrase is highlighted because it fits in two highlighting categories, both category colors will be laid over the hit. For example, if a word is a **Responsive Term** hit and a **Search** hit, the respective dark green and light green of those categories will be laid over the word so that it appears in a third, more vibrant green shade. If only a portion of a word is a hit for two categories, the highlighting will appear as shown below. This feature is not available for metadata highlights.

n Highlighting Search Options Intenitte X < > \Xi
All Annotate
A Search terms
Training terms
Concept terms
Document search
Batch
Responsive Terms
Privilege Hits ichael Haverty[MHaverty@KCSouthern.com]
Non-Relevant Hits ichael Haverty
Sent: Sat 10/5/2013 3:47:24 RM
Importance: High
Subject: Undeliverable: FW: (No Subject)
MAIL_RECEIVED: Sat 10/5/2013 3:47:24 PM
Your message did not reach some or all of the intended recipients.

7 ANNOTATION AND REDACTION TOOLS

Axcelerate 5 offers a wide variety of powerful annotation and redaction tools.

Scaling tools are found at the bottom of the **Viewer Panel**. The default is **Fit to Width**, though any zoom level set by the user persists across multiple pages, documents and projects, until it is changed. Other tools available:

Rotate



7.1 Annotations

The **Near Native View** is used will find annotation tools. Most of allow you to draw shapes on the something important. Hover over what any one tool is used for.

- Select
- Arrow Pointer
- Text
- Changemark Note
- Cloud/Highlight
- Lines
- Shapes



for annotations, and that is where you the tools are self-explanatory - they document to call attention to the icons to see a tool tip if you forget The annotation tools are:

Once you've selected an annotation tool, additional options become available to allow you to change the color of any annotation or affect text.



The **Changemark Note** feature allows you to make a note on a document, give the note a title and designate action on the note. Other users can see the note when they click on the same document, and they can add a reply to it.

Questic	n for John						
Do we depo?	want to	use	this	for	the S	mith	

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Expand the **Thumbnail View** by clicking the arrow on the right side of the **Viewer Panel**. The first tab of the **Thumbnail View** shows a page-by-page rendering of the document, and any annotated pages will be noted with a red exclamation mark. The second tab displays **Changemark Notes** on the document and content is searchable.



7.2 Redactions

The **Redaction View** is used for redactions, and that is where you will find redaction tools. Basic tools are found at the top of the panel.



- **Save**: Save redactions while review of the doc is in progress optional. Redactions save automatically as you move from page to page or document to document.
- **Print**: Print the page, exactly as it appears, to your local printer or save as PDF.
- Select: Mouse over any redaction to see the time and date the redaction was applied, the user who applied it, and what **Redaction Reason** was specified. Note that **Redaction Reason** does not display on the redaction in the **Viewer** redactions display in draft mode so the text beneath can be read without moving the redaction.

Click on any redaction tool to show the **Redaction Reason** menu. By default, a new project has *Confidential* and *Redaction* verbiage available for selection as **Redaction Reasons**, which appear as text on top of the redaction when it is published or produced. There is also an option for blank redactions (no text). Custom redaction text may be added by the project administrator as needed. **Redaction Reason** is sticky, document-to-document.



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The available redaction tools are:

Select Redaction: Used to select a redaction for editing or deletion.



Redact Area: Most commonly used. The extracted text that will be removed at production time can be seen through the redaction – no need to move the redaction block to peek beneath it. Use the **Select** tool to verify the **Redaction Reason** applied.

At the	es Energy se prices, i to explain h	t's not asl
	ser	tecutive
3/	3/14 9:35 AM EDACTION	s its sha
	neu me ya	supply

 Redact Text: Draw a square around any word or phrase to redact it, and any other instances of that exact word or phrase, within the current document.



• Allow Area: Draw a redaction or apply full page redaction, then use this tool to carve out an unredacted area within.



• **Redact Privacy Information:** Enable redactions for particular numeric patterns of information within the current document. There is an option to allow selection of a **Redaction Reason** for each kind of recognized pattern. The system will default to the last applied **Redaction Reason** if no selections are specified. Once you click OK, the system will scan the document and report on the number of results for each pattern that was enabled. Since this functionality is based on pattern matching, the results should be checked carefully to make sure only the intended information was redacted. For example, phone numbers are found based on a numerical pattern xxx-xxxx. If there happens to be other number in the document with an xxx-xxx pattern, the system will see that pattern as a phone number and redact it.

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dact Patter	n	
Choose what	to redact:	
Enabled		Redact
	1	Phone Numbers
		Social Security Numbers
		Drivers License Numbers
		Visa/Mastercard Credit Cards
		Discover Credit Cards
		American Express Credit Cards
		_et me choose the reason

• **Find & Redact:** Enter a word or phrase to redact every instance of that word or phrase within the current document, with the **Redaction Reason** and color specified.

Find & Redact	x
Find and redact what:	Match case Find whole word only Regular expression
Reason:	
Redaction color:	

• Find and Redact From/To: Specify a beginning and ending word to have the system redact those words and any content in between, with the Redaction Reason and color specified. The results should be checked carefully to make sure only the intended information was redacted.

F	Find & Redact From/To	
	Find and redact from:	
		Match case
	Reason:	
	Redaction color:	

• **Redact Page:** Redact entire pages of the current document, excluding specific ones as needed, with the **Redaction Reason** and color specified. This can be used with the **Redact Area** tool to carve out an area from the page that should not be redacted.

RECOMMIND' is now	/
OPENTEXT	•

Redact Page(s)	
Page Range:	All pages Exclude pages: Current page Designated pages:
Reason:	REDACTION
Redaction color:	

 \bigcirc

To remove redactions, use the **Select Redaction** tool to activate the redaction, then hit Delete or rightclick on the selected redaction and click **Delete**. Note that redactions made in bulk, such as with the **Find & Redact** tool, must be removed one-by-one.

The **Thumbnail View** functions on the **Redaction View** just as it does on the **Near Native View**, but here, it displays redactions instead of annotations. The third tab allows you to search for redactions of a particular color or **Redaction Reason**.



Two Smart Filters, **Redaction Color** and **Redaction Reason**, allow for redaction searching across an entire batch.

Work Product
Load Batch Name
Batch
Non-Relevant Hits
Workflows
Redaction Color
Redaction Reason

7.3 Redaction Audit Tool

Use the **Redaction Audit** tool to easily validate or change multiple redactions within a document. The **Redaction Audit** tool is accessible in the Redaction view for documents that have redactions applied.



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Viewer	Redaction	$\leftrightarrow \rightarrow \equiv \lor$
Ē	3	0
	Reason CONFIDENTIAL - T	
\$ \$	To: Mister Brown/O=EXCHO	
X X X	From: Mister Red	
¥	Sent: 2009-04-01T10:46:57Z	
×	Importance: Normal	● All
X	Subject: RE: Cool	O With reason:
	Deceived: 2000.04.01T	

 \bigcirc

The **Redaction Audit** window displays a list of the redactions within the current document, in the order they appear. The redacted text is presented transparently, and within the context of the immediately surrounding text. This allows for a quick perusal of the existing redactions. The page on which the redaction appears is also listed, and you can click on any entry in the list to be jumped to that redaction within the document itself. The total number of redactions within the document appears at the top of the window.

Verify Results: 13

Page	Redacted Text
1	From: Mister Red Sent: 2009-04-01T10:46:57Z Importance: Normal Subject: RE: Cool Received: 2009-04-01T10:47:54Z I would, but I
1	To: [Mister Brown] 0=EXCHORG/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=MR.BROWN@REC] From: Mister Red Sent: 2009-04-01T10:46:57Z Importance: Normal Subject: RE: Cool
1	ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN= <mark>MR:BROWN@REC</mark>] From: Mister Red Sent: 2009-04-01T10:46:57Z Importance: Normal Subject: RE: Cool Received: 2009-04-01T10:47:54Z
1	Sorry. From: Mister Brown Sent: Wed 4/1/2009 4:43 AM To: Mister Red Subject: RE: Cool Sorry, you
1	AM To: Mister Red Subject: RE: Cool Sorry, you don't have one. I only know "Lady in
1	you Ms. Blue and I will meet in a few moments to listen to "my"
1	us? From: Mister Red Sent Wed 4/1/2009 4:38 AM To: Mister Brown Subject: RE: Cool Wow, how
1	To: [<i>Mister Brown</i>]Subject: RE: Cool Wow, how cool is this? I'm jealous Want to have
1	too! red From: Mister Brown Sent: Wed 4/1/2009 4:37 AM To: Mister Red Subject: Cool
1	From: Mister Brown Sent: Wed 4/1/2009 4:37 AM To: Mister Red Subject: Cool Red, Did you
1	AM To:[<i>Mister Red</i>]Subject Cool Red, Did you know that there is a song about me?
1	Cool Red, Did you know that there is a song about me? pretty cool, aight?
1	aight? -brown
ct <u>Ch</u>	ange Show Reaso

The **Show Reasons** option at the bottom right of the window allows you to see the redaction reason in an additional column.

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Page	Redacted Text	Reason
1	From: Mister Red Sent 2009-04-01T10:46:57Z Importance: Normal Subject RE: Cool Received: 2009-04-01T10:47:54Z I would, but I	CONFIDENTI
1	To: [Mister Brown]) ^{[0=} EXCHORG/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=MR.BROWN@REC] From: Mister Red Sent 2009-04-01T10:46:57Z Importance: Normal Subject: RE: Cool	CONFIDENTI
1	ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN= [MR.BROWN@REC] From: Mister Red Sent: 2009-04-01T10:46:57Z Importance: Normal Subject: RE: Cool Received: 2009-04-01T10:47:54Z	CONFIDENTI
1	Sorry. From: Mister Brown Sent. Wed 4/1/2009 4:43 AM To: Mister Red Subject: RE: Cool Sorry, you	CONFIDENTI
1	AM To: Mister Red Subject: RE: Cool Sorry, you don't have one. I only know "Lady in	CONFIDENTI
1	you Ms. Blue and I will meet in a few moments to listen to "my"	CONFIDENTI
1	aight? -brown	CONFIDENTI
ct <u>Ch</u>	ange	Show Reasons

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The **Unredact** link at the bottom left of the window allows you to instantly remove one or more redactions. Entries must be selected in the list to activate the **Unredact** link. Simply select the redactions to be removed, and click **Unredact** to complete the action.

	Page	Redacted Text
	1	From: Mister Red Sent: 2009-04-01T10:46:57Z Import
	1	ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=MR Subject: RE: Cool Received: 2009-04-01T10:47:54Z
	1	Sorry. From: Mister Brown Sent: Wed 4/1/2009 4:43 A
	1	AM To: Mister Red Subject: RE: Cool Sorry, you don'
	1	you Ms. Blue and I will meet in a few moments to liste
	1	us? From: Mister Red Sent: Wed 4/1/2009 4:38 AM To
	1	To: Mister Brown Subject: RE: Cool Wow, how cool i
	1	too! -red From: Mister Brown Sent: Wed 4/1/2009 4:37
	1	From: Mister Brown Sent: Wed 4/1/2009 4:37 AM To: I
	1	AM To: Mister Red Subject: Cool Red, Did you know
	1	Cool Red, Did you know that there is a song about m
	K	aight? -brown
Unredac	t <u>Ch</u>	ange

The **Change** link allows you to change the redaction reason or redaction color for one or more entries. Select one or more of the entries to activate the **Change** link. Choose the new reason or color the selected redactions should change to, and click OK.

0	Page	Redacted Text				
		From: Mister Red Sent 20				
	1		ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=MR.BROWN@REC Subject: RE: Cool Received: 2009-04-01T10:47:54Z			
	1	Sorry. From: Mister Brown	Sent: Wed 4/1/2009 4:43	AM To: Miste	er Red Subject: RE: Cool So	rry, you
	3	AM To: Mi Edit Dedeetu			The alter fragment (II) and the flag	
	1	you Ms. Edit Redactu	05			×
	1	us? From: Selected 3 of 1	2:			
	1	To: Miste Reason:	CONFIDENTIAL			
	3	too! -red	100000000000000000000000000000000000000			
	1	From: Mis Color:	— —			
	1	AM To: M				
	1	Cool Re				
	1	aight? -br		OK	Cancel	_
		30				

RECOMMIND[•] is now OPENTEXT^{**}

7.4 Background Color Toggle

Use the **Background Color** toggle, found at the lower left corner of the **Viewer Panel**, to discover white text on a white background by viewing the background as black or gray. This tool is also helpful for viewing layers in AutoCAD files.

Black	l
White	l
Gray	l
Default	l
 Display Monochrome	l

8 FOLDERING DOCUMENTS

Often, the Case Manager will set up some folders so that, as you review documents, you may "bucket" them for purposes of printing, use as deposition exhibits, or other such needs not strictly related to tagging.

If enabled, you will notice the ability to toggle from the **Tagging** panel to a different panel called **Foldering**.



Power Reviewers have rights to add or rename folders, place documents inside a folder, and to remove documents from a folder. Reviewers have all of these rights as well, except the ability to create and rename folders. All users can filter to the results contained in a folder, which automatically applies a **Smart Filter** for the *Workspaces* field, for the selected folder. To the extent those results are in the Reviewer's current batch, they will be displayed.

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Foldering	>
Workspace Potential Smith Depo Exhibits	Á
 Recommind Admin will not render redaction tab attachments multiplepages nosiblings 	Add to Folder Remove from Folder Add new Folder Rename Folder Filter Results

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To add a new top-level folder, hover near the top of the panel until the Add icon appears. Click it and type the name of your new top-level folder. Click the checkmark icon to finalize folder creation.

Workspace	
Add New Folder	00
 _Potential Smith Depo Exhibits _Recommind Admin 	

To create a subfolder, click on the stacked menu for the folder you in which you want to nest your new folder.



Placing documents inside of a folder is as simple as selecting them, and clicking the checkmark next to the target folder.



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9 PRINTING

Use the simple **Print** icon on any view to print the document exactly as displayed.



In the **Redaction View**, the **Redact/Publish** options in the center of the viewer allow a document to be exported in PDF or TIFF format with redactions hidden, in draft mode (underlying text visible), or as "finalized" (redactions are opaque and redaction text displays, as it would if the document were being produced).

Fina	lize Redactions and Pr	ublish As 🕨
	lish Review Draft As	

10 SEARCHING

Toggle the **Results** menu to enter search mode.

Results	
Search	÷ ۲
Recent Searches	r þ.
Saved Searches	

Axcelerate features **Smart Filters** to help you narrow down to the data of interest. The **Smart Filter** categories of most interest to a Reviewer user for within-batch investigation are:

- **Analytics**: Explore common concepts/phrases in the batch
- **Date**: Explore a particular date range in the batch
- Email: Isolate documents to and/or from a particular sender/recipient
- Email Properties: View emails flagged as Important
- Work Product: Isolate responsive or privilege term hits, to the extent used in the project
- **Review Fields**: Review coding decisions made in the batch so far

Search criteria may be stacked to achieve the desired results (e.g., a search for documents within a certain date range may be added to a search for a specific key word) - it displays in the **Current Criteria** sub-panel. Expand the **Stacked Menu** in the sub-panel to save a search.

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Current Criteria	Ξ
	Save Criteria
Query Language English	

Toggle the Results menu again to access Saved Searches and Recent Searches.

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Results	
Search	5 0
Recent Searches	r S
Saved Searches	

11 USER PREFERENCES

Access **User Preferences** in the drop-down menu under your name, in the top-right area of the screen.



The preferences you set for yourself are sticky across all projects to which you have access.

- **Results per page**: Default is 20
- **Time zone**: Affects local display only does not affect underlying metadata or native display
- **Date/time format** : Affects local display only does not affect underlying metadata or native display

12 SESSION TIMEOUT

For security purposes, Axcelerate 5 automatically logs a user out of his session after 30 minutes of inactivity.